NOTICE TO DIRECT PAY CUSTOMERS

Effective August 1, 2020, the Traffic Mitigation Fee (TMF) will increase to $33.47 per TEU and $66.94 per FEU. Please see the attached Press Release dated June 30, 2020.

Effective the start of business (6am PDT) Friday, July 31, 2020, Import containers being claimed will be required to be prepaid at the new rate. A container prepaid at the full new rate on July 31st and that actually moves on July 31st (prior to the effective rate increase) will have the difference between the rate paid and rate incurred credited back to their account. Those partial funds credited back are then available to be used toward future fees to be paid.

Direct Pay accounts claiming and paying for Import Containers prior to the prepayment rate increase on July 31st will still be responsible for the entire new fee rate if the containers move on or after August 1, 2020.

If an Import container is claimed/paid for at the current rates of $32.12 TEU /$64.24 FEU but moves on or after August 1, 2020, then an additional $1.35/TEU or $2.70/FEU will need to be collected after the move. Our Customer Service Center representatives will contact you after August 1st to resolve any balance(s) due.

Do not attempt to unclaim and reclaim unmoved Import containers claimed prior to 6am on July 31st as this could prevent the container from being released on or after August 1st. To minimize the administrative burden, we recommend that you delay claiming/prepaying containers until after 6am on Friday, July 31st for containers anticipated to move on or after Saturday, August 1, 2020.

Direct Pay Exports will be billed based on the fee rate in place at the time of the gate transaction and do not require prepayment.

If you have questions, please contact the Customer Service Center at 877-863-3310.